

TELEMARKETER

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Company: d10

Location: Al Manşūrah

Category: sales-and-related

D10 Growth Marketing is the first Growth Hacking company in Saudi Arabia. Our first objective is to increase sales and develop the activity of our Clients. Currently, to strengthen our team in Tunis, we are looking for new talents for the Telemarketer position. The main roles of the Telemarketing Manager are: Respond to customer calls and emails, Prospect new customers via phone calls or emails, Provide customers with information about the company's products and services, Update new and existing customer information, Handle customer inquiries both by phone and email, Manage and resolve customer complaints, Identify and scale up priority issues, Route calls to the appropriate resource, Follow up on customer calls if necessary, Document all call information according to standard operating procedures.

Job Requirements: At least two (2) years of experience in a call center, Perfect command of the Arabic language (English is an asset), Sales, negotiation and persuasion force, Sense of listening, sense of contact, empathy, Intellectual curiosity, Autonomy, rigor, Writing skills.

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