

Technical Support, IT Operations

[Apply Now](#)

Company: Concentrix

Location: Egypt

Category: computer-and-mathematical

Description

We are expanding and we are looking Technical Support, IT Operations for Egypt, Cairo site.

The role:

The Technical Support, IT Ops is responsible for daily production work tasks and provides advanced system-level support of multi-user operating systems, hardware and software tools, including installation, configuration, maintenance, and support of these systems. You will demonstrate excellent knowledge of systems analysis for hardware and software. You will report to our Technical Support Manager for EMEA.

What you need to have is?

Bachelor's Degree in related field from a four-year college or university with three to five years of relevant experience

Experience with Network

Fluent in English

Experience with Active Directory administration

Knowledge of Incident response

Experience as L1/2 Technical support

You will:

Coordinate as smart hands with different portfolios and engineering workgroups

Provide telephony support in performing installation and troubleshooting on telephone sets, and voice mailboxes

Perform hardware and software upgrades to peripheral equipment

Attend to break/fix engagement as needed by Situation Management for technology-related problems and issues received from both internal and external clients

Prepare, maintain and submit reports and applicable records of computer hardware and software inventory by site and system

Perform site maintenance and safety checks of assigned equipment

Perform checks and ensure that antivirus definition, Microsoft patches are updated as outlined by Desktop Engineering

Spend between 60% - 70 % of time clearing trouble tickets and work orders in a timely manner. Make necessary independent decisions to correct errors or discrepancies in trouble tickets as required

Location:

EGY Cairo B224-F15, KM28 Cairo Alexandria Desert Road,

Language Requirements:

Time Type:

Full time2024-05-22

[Apply Now](#)

Cross References and Citations:

1. Technical Support, IT Operations ScrumjobsJobs Egypt Scrumjobs [↗](#)

2. Technical Support, IT Operations Philippinesjobs Jobs Egypt Philippinesjobs [↗](#)

3. Technical Support, IT Operations FishjobsJobs Egypt Fishjobs [↗](#)

4. [Technical Support, IT Operations Biomedicaljobs Jobs Egypt Biomedicaljobs ↗](#)
5. [Technical Support, IT Operations Irelandjobs Jobs Egypt Irelandjobs ↗](#)
6. [Technical Support, IT Operations Nyjobscentral Jobs Egypt Nyjobscentral ↗](#)
7. [Technical Support, IT Operations Germanyjobs Jobs Egypt Germanyjobs ↗](#)
8. [Technical Support, IT Operations Gurujobs Jobs Egypt Gurujobs ↗](#)
9. [Technical Support, IT Operations Astronomyjobs Jobs Egypt Astronomyjobs ↗](#)
10. [Technical Support, IT OperationsStatisticsjobs Jobs Egypt Statisticsjobs ↗](#)
11. [Technical Support, IT OperationsFinddriverjobs Jobs Egypt Finddriverjobs ↗](#)
12. [Technical Support, IT OperationsLisbonjobs Jobs Egypt Lisbonjobs ↗](#)
13. [Technical Support, IT OperationsThailandjobsJobs Egypt Thailandjobs↗](#)
14. [Technical Support, IT OperationsBankingjobsnearme Jobs Egypt Bankingjobsnearme ↗](#)
15. [Technical Support, IT OperationsCv-resume-builder Jobs Egypt Cv-resume-builder ↗](#)
16. [Technical Support, IT OperationsSearchamericanjobs Jobs Egypt Searchamericanjobs ↗](#)
17. [Technical Support, IT OperationsSeekingjobs Jobs Egypt Seekingjobs ↗](#)
18. [Technical Support, IT OperationsTokyojobsJobs Egypt Tokyojobs↗](#)
19. [Technical support, it operations Jobs Egypt ↗](#)
20. [AMP Version of Technical support, it operations ↗](#)
21. [Technical support, it operations Egypt Jobs ↗](#)
22. [Technical support, it operations Jobs Egypt ↗](#)
23. [Technical support, it operations Job Search ↗](#)
24. [Technical support, it operations Search ↗](#)
25. [Technical support, it operations Find Jobs ↗](#)

Source: <https://eg.expertini.com/jobs/job/technical-support-it-operations-egypt-concentrix-bcd610fd47/>

Generated on: 2024-05-03 byExpertini.Com