

Principal Fusion Middleware Engineer (Cairo)

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Company: Oracle

Location: Egypt

Category: other-general

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As an Advisory Systems Engineer, you are expected to be an expert member of the problem-solving/avoidance team and be highly skilled in solving extremely complex (often previously unknown), critical customer issues. Performing the assigned duties with a high level of autonomy and reporting to management on customer status and technical matters on a regular basis, you will be expected to work with very limited guidance from management. Further, the Advisory Systems Engineer is sought by customers and Oracle employees to provide expert technical advice.

Leading contributor individually and as a team member, providing direction and mentoring to others. Work is non-routine and very complex, involving the application of advanced technical/business skills in area of specialization. Because of substantial customer interfacing, a demonstrated ability to work with customers on an independent basis with exceptional communication skills, while consistently achieving the absolute highest levels of customer

satisfaction. Both a Bachelor's and Master's degree in Computer Science, Engineering or equivalent experience 8 years related experience prior to taking this position. In addition, experience with Oracle's core products, applications, and tools.

As part of Oracle's employment process candidates will be required to successfully complete a pre-employment screening process. This will involve identity and employment verification, professional references, education verification and professional qualifications and memberships (if applicable).

Principal Fusion Middleware Engineer (Egypt) -CSS

Who is Customer Success Services (CSS)?

Customer Success Services (CSS) has more than 8000 senior technical experts globally, most of them engineers. Each of them comes with a wealth of experience in Oracle technology. Most are in long-term engagements with their customers and thus gain a unique understanding of their platforms, requirements, and business needs.

CSS is a global organization, operating in 100+ countries for 20+ years, with a wealth of customers across all industries. Thousands of customers around the globe rely on Advanced Customer Services for high performance and the efficient operation of their most critical business processes on Oracle environments.

Job Description

We are looking for a Principal Fusion Middleware engineer who will be responsible of providing consultancy, working with customers, translating ideas and concepts into implementable, supportable designs, also have experience in providing technical solutions aligned with Oracle standards. You will also have experience in maintaining and supporting customers' FMW environments, either on-site or remotely, implementing and running PaaS solutions such as Oracle Integration Cloud/SOA and integration to Oracle SaaS products, Develops, integrates and implements applications components including front-end development, internal database integration. Plays a direct role in programming, maintenance, technical support, documentation, and administration of Oracle FMW products.

As integral part of a global Organization, the Principal Fusion Middleware engineer will be working within an international environment with colleagues around the globe and contribute to global technology driven initiatives or innovation programs for continuous service improvements.

As a Principal Fusion Middleware engineer in Oracle CSS, you will:

- Ability to lead and coach team members in relevant skills. Finding ways to recognize the contributions of others in the team.
- Assess and analyse customers business needs to make sure that Oracle solutions meets the customer's objectives.
- Assist customers in their overall Journey to Cloud.
- Ensure Oracle cloud technologies are leveraged appropriately using best practices.
- Be the Oracle Solution Delivery authority to ensure that customers make informed decisions regarding scope to achieve beneficial solutions cost effectiveness, quality and reusability.
- Providing technical guidance on Oracle cloud and/or on-premise solutions to customer and other Oracle team members to underpin successful delivery.
- Support solutions around multi-cloud and hybrid cloud setups.
- Ensure successful handover from Implementation toward operations making sure the implemented solution will fit the customer requirements.
- Maintain the Oracle Solution to make sure the customer demands needs will be met. Platforms for Oracle solutions are on premise, cloud or hybrid running various workloads (application, middleware, database and infrastructure).
- Working closely with the Technical Account Manager to ensure that the individual work streams are technically well managed.
- Be the main contact for new business opportunities by supporting our presales team. Identifies and promotes opportunities for sales of Oracle products and services to support business growth.
- Actively lead and contribute to strategic programs and initiatives.

Job Requirements, Skills and Qualifications

- Lead Oracle Fusion Middleware based projects range from hands-on technical to advisory consulting support for Oracle specific technologies, including Oracle WebLogic Server (WLS), WebSphere, Tomcat, Oracle HTTP Server (OHS), Oracle SOA/BPM Suite, Oracle WebCenter Portal, Sites and Content, Oracle Identity & Access Management, OAS and ODI
- Perform as-is and to-be architecture analysis and develop physical and logical architecture models for the application, web and mid-tier environments.
- Ability to develop High-availability design, configuration, and maintenance, including clustering and load balancing for fusion middleware components.
- Understand and keep updated in current technology trends.

- Understand and have the ability to communicate relevant technologies.
- Ensure enterprise applications are running effectively at all times, which includes continuous monitoring and ensuring every reasonable effort is made to restore service as quickly as possible in the event of an outage.
- Demonstrate the ability to manage multiple environments (DEV, TEST, QA, PRD, DR etc.,) effectively and account for differences in each environment.
- 10+ Years in delivering Oracle solutions and/or transformation programs ideally using cloud technologies.
- Applicants are required to read, write, and speak Arabic & English
- You may be required to deliver services both remotely or onsite depending on business requirements.
- Experience in installation, administration and performance tune Oracle SOA in single node and clustered environment
- Experience in Middleware products that include Oracle Access Manager (OAM), Oracle Adaptive Access Manager (OAAM), Oracle Identity Manager (OIM), Oracle Internet Directory (OID), Oracle Identity Federation (OIF), Oracle Virtual Directory (OVD), and Oracle Unified Directory (OUD)
- Experience in administration skills in WebLogic ,OSB Application
- You have excellent analytical, problem solving, strong written and verbal communication skills, including the ability to communicate with technical and non-technical staff at all levels of the customer organization.
- You are an undergraduate or higher level degree(s) holder or having an equivalent work experience will be considered too.
- You have the ability to break down complex problems/issues to determine suitability and make appropriate assessments and recommendations.
- Experience working with Oracle Web Center 11g/12c Portal, Content, Sites, Imaging, and Capture
- You are keen to learn new cloud technologies using the training opportunities and lab resources in Oracle.

About us

We believe in a development-focused culture, where employees have opportunities to learn, grow and find purpose.

Innovation starts with inclusion at Oracle. We are committed to creating a workplace

where all kinds of people can be themselves and do their best work. It's when everyone's voice is heard and valued, that we are inspired to go beyond what's been done before. That's why we need people with diverse backgrounds, beliefs, and abilities to help us create the future, and are proud to be an affirmative-action equal opportunity employer.

Oracle is an Equal Opportunity Employer. All qualified applicants will receive consideration for employment without regard to race, color, religion, gender, national origin, sexual orientation, gender identity and disability status, age, or any other characteristic protected by law.

As part of Oracle's employment process candidates will be required to successfully complete a pre-employment screening process. This will involve identity and employment verification, professional references, education verification and professional qualifications and memberships (if applicable).

Detailed Description and Job Requirements

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