

Frontline Officer - Wealth and Personal Banking

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Company: HSBC Egypt

Location: Cairo

Category: business-and-financial-operations

Providing a personalized, friendly and efficient service

Provide exceptional, efficient counter and sales service for all customer segments, wealth and personal banking (WPB), Premier and Corporate

Pro-actively encouraging new and existing customers to register for, and use, alternative delivery channels e.g. Personal Internet, Banking/self-service equipment for routine queries/transactions

Making effective customer contact to identify and address customer needs by actively promoting relevant bank solutions, referring on as appropriate

Updating customer profile screens with details of customer contact.

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